

Category	Standard Number	Goal and Requirement	Elements of Performance
National Patient Safety Goals 2008	Goal 1	Improve the accuracy of patient identification	Requirement 1A - Use at least two patient identifiers when providing care, treatment or service.
National Patient Safety Goals 2008	Goal 2	Improve the effectiveness of communication among caregivers	Requirement 2B (A) Implement a standardized list of abbreviations, acronyms, symbols and dose. Including a "do not use" list Requirement 2E Implement a standardized approach to "hand off" communications, including an opportunity to answer questions.
National Patient Safety Goals 2008	Goal 3	Improve safety of using medications	Requirement 3E Reduce the likelihood of patient harm associated with use of anticoagulation therapy
National Patient Safety Goals 2008	Goal 7	Reduce the risk of health care associated infections	Requirement 7A Comply with World Health Organization Hand Hygiene Guidelines or CDC Hand Hygiene Guidelines
National Patient Safety Goal 2008	Goal 9	Reduce the risk of patient harm resulting in falls	Requirement 9B Implement a fall reduction program including the evaluation of the effectiveness of the program
National Patient Safety Goal 2008	Goal 15	The organization identifies safety risks inherent in its patient population	Requirement 15A The organization identifies patients at risk for suicide
Ethics, Rights and Responsibilities	RI.1.30	Organization Ethics The integrity of decisions is based on identified care, treatment and service needs of the patients	
Ethics, Rights and Responsibilities	RI.2.80	Individual Rights The hospital addresses the wishes of the patient relating to end of life decisions	EOP (8) The hospital has a mechanism for healthcare professionalism and designated representatives to honor advance directives within the limits of the law and the hospital's capabilities.
Ethics, Rights and Responsibilities	RI.2.100	Individual Rights The hospital respects the patient's rights to and need for effective communication	EOP (1) The hospital respects the right and need of patients for effective communication EOP (4) The hospital addresses the needs of those with vision, speech, hearing language and cognitive impairments EOP (6) When a hospital restricts a patient's visitors, mail, telephone calls or other forms of communication, the restrictions are determined with the patient's participation and when appropriate, his or her family.
Ethics, Rights and Responsibilities	RI.2.130	The hospital respects the needs of patients for confidentiality privacy and security	EOP (2) the hospital respects the privacy of patients
Medication Management	MM.7.10	The hospital develops processes for managing high-risk or high-alert medications	EOP (2) The hospital develops processes for procuring, storing, ordering, transcribing, preparing dispensing, administering and or monitoring high-risk or high-alert medications. EOP (3) The processes for managing high-risk or high-alert medications are implemented

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Medication Management	MM.8.10	Evaluation- The hospital evaluates its medication management system	<p>EOP (1) The hospital evaluates its medication management system for risk points and identifies areas to improve safety.</p> <p>EOP (2) The hospital identifies opportunities for improvement by routinely evaluating the literature for new technologies or successful practices that have been determined to enhance safety in other organizations to determine if it can improve its own medications management system.</p>
Surveillance, Prevention and Control of Infection	IC.1.10	The risk of development of a healthcare-associated infection is minimized through a hospital wide infection control program	<p>EOP (4) Systems are in place to communicate with licensed independent practitioners, staff, students/trainees, volunteers and as appropriate visitors, patients, and families about infection prevention and control issues, including their responsibilities in preventing the spread of infection within the hospital</p> <p>EOP (5) The hospital has systems for reporting infection surveillance, prevention, and control information to the following: *The appropriate staff within the hospital</p>
Surveillance, Prevention and Control of Infection	IC.2.10	The infection control program identifies risks for the acquisition and transmission of infectious agents on an ongoing basis	<p>EOP (1) The hospital identifies risks for the transmission and acquisition of infectious agents throughout the hospital based on the following factors: *The care, treatment, and services provided</p> <p>EOP (3) Surveillance activities, including data collection and analysis, are used to identify infection prevention and control risks pertaining to the following: *Patients *Licensed independent practitioners, staff, volunteers and student/trainees *Visitors and families, as warranted</p>
Surveillance, Prevention and Control of Infection	IC.4.10	Once the hospital has prioritized its goals, strategies must be implemented to achieve those goals	EOP (1) Interventions are designed to incorporate relevant guidelines for infection prevention and control activities
Surveillance, Prevention and Control of Infection	IC.6.10	As part of its emergency management activities, the hospital prepares to respond to an influx, or the risk of an influx, of infectious patients	EOP (2) The hospital has a plan for managing an ongoing influx of potentially infectious patients over an extended period
Leadership	LD.2.20	Each hospital program, service, site or department has effective leadership	<p>EOP(1) The program, service site or department leaders ensure that operations are effective and efficient</p> <p>EOP(2) Leaders hold staff accountable for their responsibilities</p> <p>EOP (4) Responsibility for administrative and clinical direction of these programs, services, sites or departments is defined in writing</p> <p>EOP (5) Leaders ensure that a process is in place to coordinate care, treatment, and service processes among programs, services, sites or departments</p>

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Leadership	LD.3.60	Communication is effective throughout the hospital	<p>EOP (1) The leaders ensure processes are in place for communicating relevant information throughout the hospital in a timely manner</p> <p>EOP (2) Effective communication occurs in the hospital, among the hospital's programs, among related hospitals with outside organizations and with patients and families as appropriate</p>
Environment of Care	EC.3.10	The hospital manages its hazardous materials and waste risk	<p>EOP (4) Chemotherapeutic materials</p> <p>EOP (5) Radioactive materials</p> <p>EOP (6) Infectious and regulated medical wastes, including sharps</p>
Information Management	IM.3.10	The hospital has processes in place to effectively manage information, including the capturing, reporting, processing, storing, retrieving, disseminating and displaying of clinical and non-clinical data and information	EOP (3) Minimum data sets, terminology, definitions, classifications, vocabulary, and nomenclature, including abbreviations, acronyms and symbols are standardized throughout the hospital.